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| **JOB TITLE:** CCM Technical Specialist | |
| **TEAM/PROGRAMME:** CCM Programme | **LOCATION:**  Roving (Jonglei and Upper Nile State) |
| **GRADE**: TBC (Competitive Package) |  |
| **CHILD SAFEGUARDING:**  Level 3 - the responsibilities of the post may require the post holder to have regular contact with or access to children or young people | |
| **ROLE PURPOSE:**  Community Case Management Technical Specialist responsibility is to support implementation of community case management interventions focusing on quality of care, trainings, support supervision and reporting. S/he will work closely with the CCM project officers at field level. The major emphasis will be in Jonglei and Upper Nile implementation areas but as and when needed, cover Eastern Equatoria and Lakes States. The CCM Technical Specialist will work closely with the Nutrition and Health Project Managers to strengthen integrated health care programming through linking community case management activities with facility based health care services and malnutrition interventions at county and state levels.  **Core Accountability:**   * Ensuring CCM programme quality of care: quality planning, implementation, support supervision, monitoring and evaluation and reporting; * Representation and coordination within the organization and other stakeholders; Support CCM related advocacy and profile raising to influence policy and practice at county and state level; * Provide coaching, technical advice and other capacity building methodologies or inputs for the national staff and other partners involved in the CCM program implementation.   The CCM Technical Specialist will work under the direct line management of the CCM Program Manager but is expected to work closely/coordinate with Field Program Manager. | |
| **SCOPE OF ROLE:**  **Reports to:** CCM Program Manager  **Dimensions:**  South Sudan is one of the most challenging and exciting working environments that Save the Children currently works in. The newest country in the world, its legacy of thirty years of war has yet to be even partly addressed as its new government struggles to both mature and reach out to its people. Education rates remain extremely low with less than 10% of the population finishing primary school; and only 200 girls completing secondary school in 2011 (out of a total population of greater than 8 Million people). Infrastructure across the country remains virtually none-existent; with 80% of the country – including State capitals – only accessible for half of the year (the rainy season) by small aircraft. Even in the capital – Juba – there are no functioning public utilities, few tarmac roads and limited health services. Aid agencies rely on generators, water trucking and satellite internet to meet their basic needs. The agencies still provide some 75% of the basic services of the South Sudanese population. Parts of the country are still racked by insecurity – tribal militias, rebel militia groups and direct conflict with the North of Sudan all take their regular toll on the civilian population.  This is a challenging role in a complex environment. It requires a dedicated, experienced and highly motivated individual who can manage the difficulties of living and working in such an environment and still be fundamental in helping to drive forward our programmes and our ambitions.  **Staff directly reporting to this post: None** | |
| **KEY AREAS OF ACCOUNTABILITY:**  **Programme Planning and Management**   * Ensure the effective planning by preparing detailed implementation plan with involvement of relevant staff and other stakeholders as appropriate; * Support implementation of the agreed CCM plan ensuring compliance with MoH and Save the Children strategies and priorities; * Support implementation of CCM monitoring and evaluation tools to monitor, review and evaluation for ensuring the quality of program implementation and accountability based on the agreed CCM indicators. * Contribute to programme development with required inputs from the field for new project proposals and budgets; * Produce timely the regular programme reports: monthly/quarterly/annual and other reports as required by the programme; * Work closely with the Health, Nutrition, Education and Protection program teams to ensure an integrated programme approach, identify ways of maximising links, sharing of experiences and lessons learnt. * Provide management and technical support to MoH at county/state level, Save the Children staff, and partners as appropriate; * Develop quality control and assurance through monitoring, supervision and evaluation framework, mechanisms and tools * Prepare periodic financial forecasts as required by the Field Manager;   **Training and capacity building of CCM Field Officers, Health Facility Staffs and Partners**   * Develop a capacity building plan for CCM Project, Health and Training Officers and review with CCM program manager/ Field Program Managers in the implementation areas * Take part in conducting trainings and refresher trainings for CBD Supervisors, CBDs and new staffs recruited into the CCM program * Identify capacity building needs for local partners especially in areas of CCM implementation to strengthen support supervision and monitoring to CBDs and CBD supervisors. * Ensure that staff receives regular support, supervision in line with the program protocols. * Ensure Save the Children Child’s Protection and Safeguarding Children policies are understood, implemented and monitored and that it is integrated into all aspects of the team’s work. * Comply with all relevant Save the Children policies and procedures with respect to child protection, health and safety, security, equal opportunities and other relevant policies. * Support any health program trainings as and when deemed necessary.   **Monitoring and reporting:**   * Coordinate collection and submission of monthly reports from the CBDs🡪Supervisors🡪Project officers/ M&E Officers to Data Management Officer in Juba * Facilitate writing or collecting activity and field trip reports the field and give any necessary technical inputs prior to sending to Juba. * Providing hands on experience in use of M&E tools in gathering data such as filling treatment registers, checking accuracy of HNMIS info gathered. * Provide input on key CCM/HHPs indicators * Plan and conduct at least quarterly joint supervisory visits to field locations in coordination with MoH/GoSS and implementing partners in field location   **Representation and coordination within the organization and other stakeholders:**   * Engage with key Government Agencies and other stakeholders and duty-bearers at county and state level, in particular to support the implementation of the CCM program * Ensure an integrated and joined up approach to advocacy and routine programme work. * Ensure effective coordination between all CCM partners. Develop and maintain a detailed understanding of the CCM program strategy in South Sudan including national policy development, key players, INGOs, UN and county/state level local civil society organisation. * Represent Save the Children in various health related fora, meetings and workshops at the county/state level to share update/experience, strengthen and maintain links with relevant co-ordination mechanisms through attendance at meetings and through networking. * Ensure that regular and effective communications are maintained with CCM program manager other sectors within the organization for smooth program operations and implementation.   **Advocacy to influence policy and practice at county and state level:**   * Work closely with CCM program manager for identification of advocacy issues and understanding about advocacy strategy * Ensure that Save the Children advocacy issues are integrated into all core programming issues and are reflected during programme implementation; * Identify, influence and mobilize appropriate individual and organisations including the local partners and civil society organisations in health advocacy for children at county and state levels; * Strengthen and maintain links with all key task forces and coordination mechanisms within the health sector and other relevant sectors at state and county level;   **Working contacts**  **Internal:** The post holder will work with Nutrition, Health, Protection and Education program managers, Logistics, Finance and Human Resource Officers.  **External:** The post holder will develop and maintain personal links and effective relationships with NGOs, INGOs, Partners & Key stake holders, counterparts, donors and government Authorities. | |
| **SKILLS AND BEHAVIOURS (our Values in Practice)**  **Accountability:**   * Holds self accountable for making decisions, managing resources efficiently, achieving and role modelling Save the Children values * Holds the team and partners accountable to deliver on their responsibilities - giving them the freedom to deliver in the best way they see fit, providing the necessary development to improve performance and applying appropriate consequences when results are not achieved   **Ambition:**   * Sets ambitious and challenging goals for themselves (and their team), takes responsibility for their own personal development and encourages others to do the same * Widely shares their personal vision for Save the Children, engages and motivates others * Future orientated, thinks strategically   **Collaboration:**   * Builds and maintains effective relationships, with their team, colleagues, members and external partners and supporters * Values diversity, sees it as a source of competitive strength * Approachable, good listener, easy to talk to   **Creativity:**   * Develops and encourages new and innovative solutions * Willing to take disciplined risks   **Integrity:**   * Honest, encourages openness and transparency | |
| **QUALIFICATIONS AND EXPERIENCE:**  **Essential**   * Qualified health professional with Master of Public Health, Epidemiology, Community Health, International Health or Health Services Management. * Minimum of five years of relevant experience in primary health care delivery preferably in INGO with experience working in post conflict contexts at a programme management level. * Knowledge of child survival and development, particularly Integrated Management of Childhood Illness or CCM practical programming experience * Knowledge of Government of South Sudan health systems and health programmes or sub-saharan African health care context * Strong analytical, conceptual and negotiation skills with ability to think and plan strategically; * Demonstrable experience in developing working relations with government, community stakeholders and children * Good experience in preparing projects proposals and reports to donors. * Good interpersonal and communication skills with proven skills as a trainer/facilitator and mentor. * Ability and willingness to work in conflict-affected and insecure locations including living in or travelling to remote locations with basic facilities * Good presentation and reporting skills, advanced computer skills especially Ms Word, Excel and Power point presentation * Commitment to Save the Children Child Safeguarding policy * Commitment to and understanding of Save the Children aims, values and principles.   **Desirable**   * Previous experience in South Sudan * Knowledge of database management tools and data analysis tools. * Knowledge of donor financial policies and guidelines | |
| **Date of issue: Author:** | |