**TENDER RESPONSE**

Ref: FWA/MOZ/COSACA/2016/002

**Please provide information against each requirement.**

Additional rows can be inserted for all questions as necessary.

**Section 1 - Bidder’s general business details**

1. General information

|  |  |  |  |
| --- | --- | --- | --- |
| Organisation Name: | | | |
| Contact Name: | | | |
| Phone: | | Fax: | |
| Email: | | Parent company (if applicable): | |
| Principle Address: | Registered Address: | | Payment Address: |
| Registration number: | | Tax number: | |
| Year of registration: | | Annual Turnover: | |

1. Please provide details of the type of your organisation (manufacturer, distributor, etc.):
2. Please provide details of the primary products/services of your organisation:
3. Please list your employees who would be involved with Save the Children. One employee should be the key point of contact for Save the Children:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Job title** | **Role for Save the Children account** | **Direct telephone number** | **Email address** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

1. Please detail what your insurance cover provides and what the maximum value is:
2. Please provide details ofat least2client references whichSave the Children may contact (preferably NGOs):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Client Organisation** | **Contact** | **Phone no.** | **E-mail address** | **Details of contract** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

**Section 2: Bidder capacity**

1. Resume here you adherence to essential criteria for bidding

|  |  |  |
| --- | --- | --- |
| Criteria | Yes / No | Reference to Relevant Document included in the bidding |
| Bidder can legally operate in Mozambique |  |  |
| Bidder’s confirmation of compliance with the attached Conditions of Tendering, Key Contractual Terms, Save the Children’s Child Safeguarding Policy, Save the Children’s Anti‑Bribery and Corruption Policy and the IAPG Code of Conduct, Anti-Terrorism Vetting Requirements and Policy |  |  |
| Bid documentation is complete |  |  |
| Documentation is provided to prove Financial sustainability of Bidder |  |  |
| Documentation is provided to prove Adequate levels of insurance cover |  |  |
| Bidder provide proof of experience in delivering similar service (Preferably to any NGO) |  |  |
| Price is structured as a fixed percentage of total value of money transferred *within pricing bands* rather than a per transaction fee, and is able to fix such rate for the whole length of contract |  |  |
| Bidder provides a closed loop electronic voucher platform that allows for remote top up and redemption of smart cards to registered beneficiaries with registered vendors. |  |  |

1. What quality standards does your organisation adhere to e.g. ISO?
2. What warranties and guarantees can you offer as part of this contract?
3. How quickly can you guarantee a response time to quotation requests?
4. What are your standard working hours and what after hours services do you provide in the event of an emergency?
5. Detail any benefits or additional services your organisation can offer Save the Children as part of the contract:

**Section 3: Pricing proposal**

1. Please indicate here the fee you are proposing to Save the Children as part of this contract *(see indicative pipeline in tender pack for information).*

Price should be provided as a **fee, based on the total volume of transactions within the below pricing bands.** Please provide a fee that is calculated over the below mentioned applicable volumes.

|  |  |  |
| --- | --- | --- |
|  | [[1]](#footnote-1)Volume of transaction (Currency in USD) | Applicable fee in % |
| 1 | <1m |  |
| 2 | 1-2.5m |  |
| 3 | 2.5-4m |  |
| 4 | >4m |  |

1. Can you fix these fees for the duration of the services/contract?

Yes  No

If not, please provide details of how long they will remain fixed?

1. If fees cannot be fixed for the duration of the services/contract, please specify factors that would affect the price and indicate how changes in these factors would affect the price of the stated products:

**Section 4: Narrative (max four pages)**

**Section 5: Confirmation of Bidder’s compliance**

We, the Bidder, hereby confirm compliance with:

* The required specification for the service
* The Conditions of Tendering
* Save the Children’s Terms and Conditions of Purchase
* Save the Children’s Child Safeguarding policy
* Save the Children’s Anti-Bribery and Corruption policy
* The IAPG Code of Conduct

The following documents and items are included in our bid:

* Section 1: Bidder’s general business details
* Section 2: Bidder capacity
* Section 3: Pricing proposal
* Full completion of the “Tender Response” document in order for the bid to be compliant. Supplementary proposal documents are requested to demonstrate that the bid is meeting the essential and preferred criteria listed below. Those tenders returned uncompleted may be treated as void.
* Proposals will be accepted in **soft copy sent by email** to [eprocurement@savethechildren.org](file:///C:\Users\Jennifer%20McAteer\AppData\Local\Microsoft\Windows\Temporary%20Internet%20Files\Content.Outlook\21IKZVKS\eprocurement@savethechildren.org) copying [deizi.sitoi@savethechildren.org](mailto:deizi.sitoi@savethechildren.org).
* The subject line should indicate the **tender reference number only**. Missing reference will disqualify the bid.

|  |
| --- |
| We confirm that Save the Children International may in its consideration of our offer, and subsequently, rely on the statements made herein.  **Acceptance by the Bidder:**  …………………………………………………………………….    Signature  …………………………………………………………………….  Name  ……………………………………………………………………..  Job Title  ……………………………………………………………………..  Company  ……………………………………………………………………...  Date |

1. [↑](#footnote-ref-1)